SYSTEMS CHANGE PRACTICE - COURSE OUTLINE

Prep work	• Familiarising yourself with the online whiteboard • Adding an introduction of yourself to the whiteboard
Session 1: Kick-off	• Collaborating across difference • Why Systems Change? • Theoretical Foundations of Systems Change • Introducing the practical case study example and building teams
Self-paced learning/practical work	• Brief desk research on the case study topic

Session 2: Exploration	• Framing the challenge within each working group
	• Understanding a system and your own role within it
	• Understanding the situation from different perspectives
	   o Asking better questions and listening
	   o Collecting, analysing and summarising insights

Self-paced learning/practical work	• Collecting, analysing and summarising insights
Session 3: Reframing & Finding Opportunities for Change	• Build a shared understanding of the situation • Reframe the challenge based on the new insights • Identify new connections and possibilities
Self-paced learning/practical work	• Develop "How might we…" questions • Introductory reading about prototypes
Session 4: Developing & Testing Prototypes	• Different kinds of prototypes (paper-based, theatre-based, online etc.), different purposes of prototypes and how to develop and test them • Develop prototypes and test them on each other
Self-paced learning/practical work	• Prototype testing
Session 5: Concept Development & Evaluation	• Develop a theory of change including possible measures • How to give an impactful presentation
Self-paced learning/practical work	• Develop a presentation about the learning process as a group
Session 6: Sharing Learnings & Reflections	• Each group gives a presentation • Final reflections and close
Optional: Self-paced learning/practical work	• Hand in a portfolio of individual learnings to receive a certification